VidyoConnect for WebRTC (Native)

Quick User Guide

Version 21.x

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VidyoConnect for WebRTC (Native) Quick User Guide

VidyoConnect for Native WebRTC makes it easy for you to join a VidyoConnect video call using a web browser on your desktop or laptop computer. If someone sends you an invitation to a VidyoConnect call, you can use VidyoConnect for WebRTC to quickly join as a guest without having to download the VidyoConnect app. Even if you already have the VidyoConnect app, you can choose to join a call with VidyoConnect for WebRTC via your web browser instead of via the app.
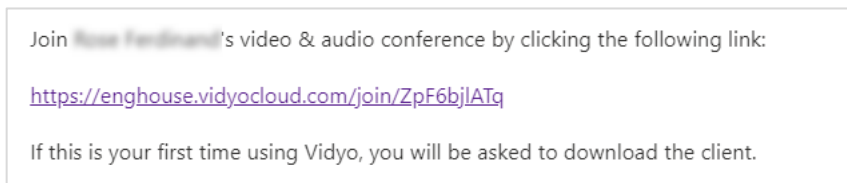
Before you join

Before joining a VidyoConnect call, make sure you have the following:

- Computer
  We recommend plugging in your computer and selecting a high-performance power plan.
- Camera
- Microphone
  For the best performance, use an external microphone rather than the built-in one.
- Speakers
  For the best performance, use an external speaker rather than the built-in one.
- Internet connection
  We recommend connecting via a wired network connection.
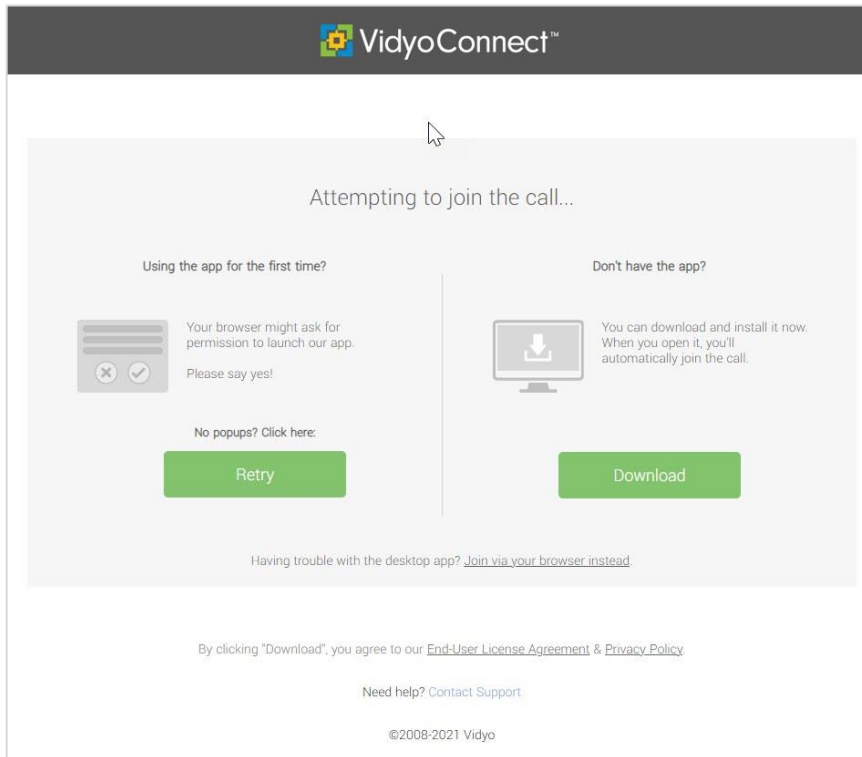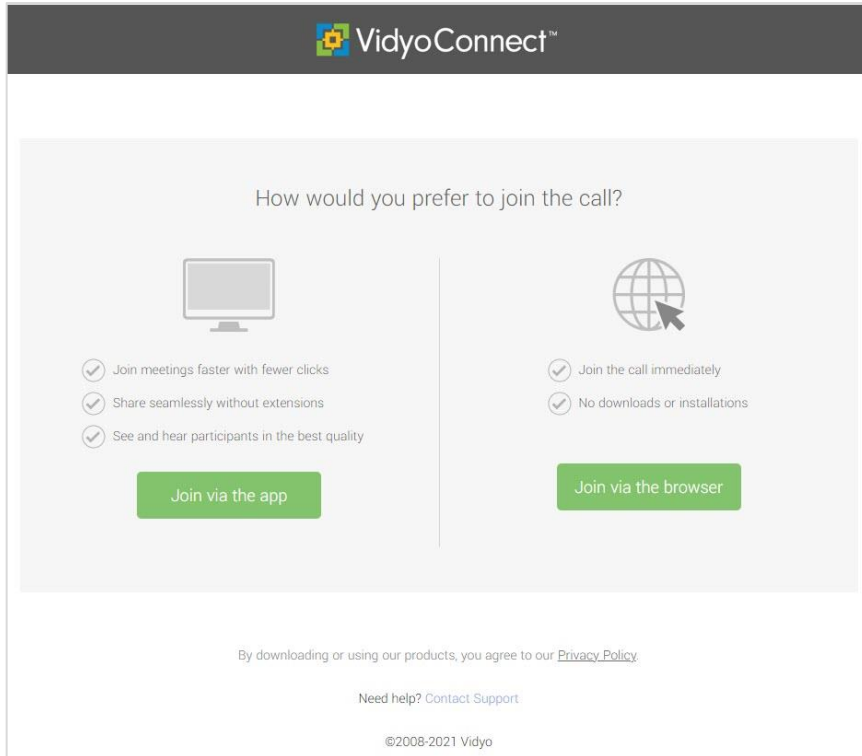- Access to a Chrome™, Firefox™, or Safari® browser

Join the VidyoConnect call

To join the VidyoConnect call:

1. If you've received an invitation to a VidyoConnect meeting, click the link to the meeting. It should look something like this:

   Join _____'s video & audio conference by clicking the following link:

   https://enghouse.vidyocloud.com/join/ZpF6bjlATq

   If this is your first time using Vidyo, you will be asked to download the client.

   Once you click the link, your default browser automatically opens and you will see one of the following screens depending on whether you have the VidyoConnect app installed or you've used the app previously:
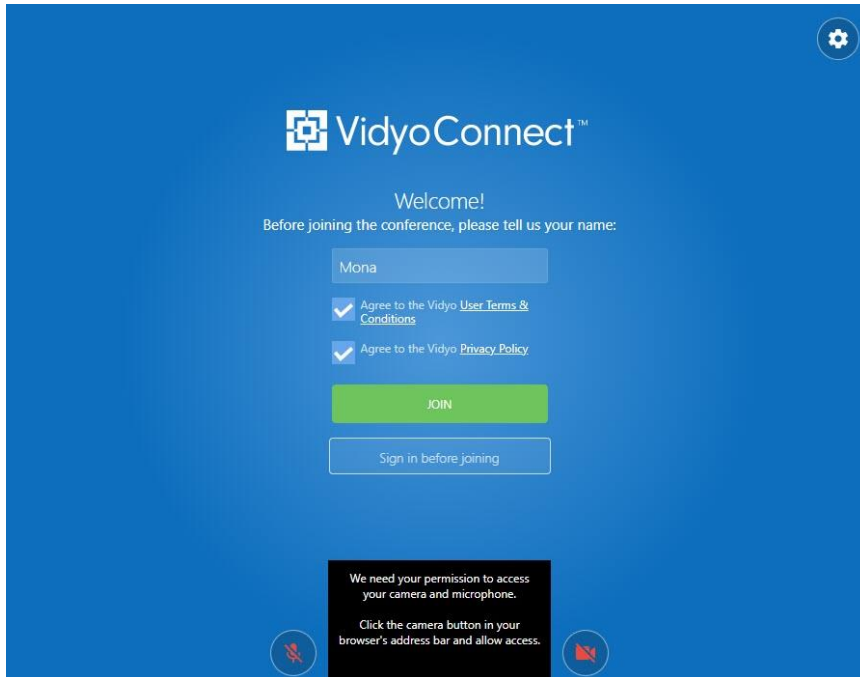
2.   Click either the **Join via the browser** button or the **Join via your browser instead** link (which you can see below the two green buttons on the second screen above).
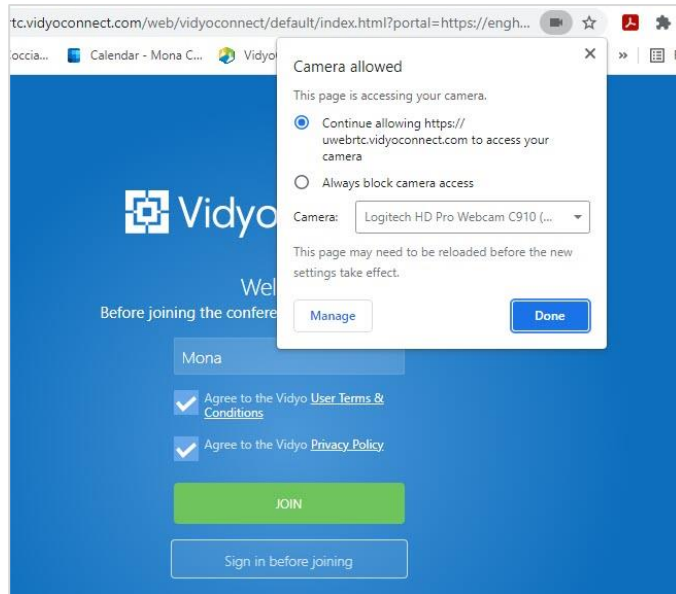
> **Note**
>
> Even though it's easy to join via your browser with VidyoConnect for WebRTC, you may want to download the VidyoConnect app at a future time. When you decide to do so, you can simply click the **Download** button.
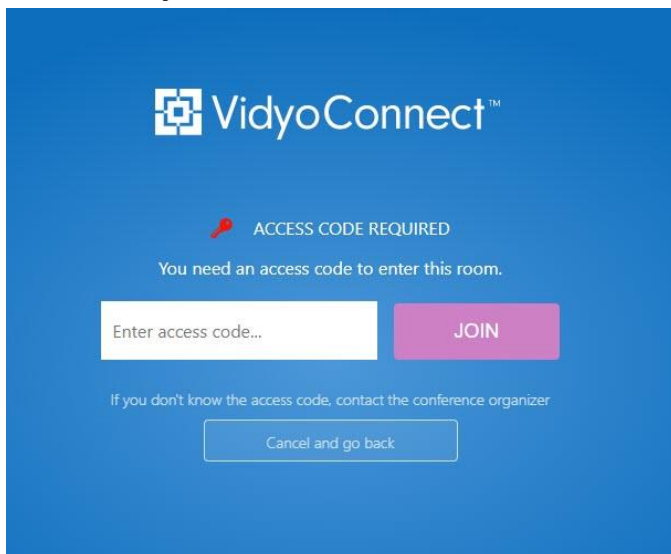
The VidyoConnect Welcome screen appears.

3. Type your name in the "Enter your name" text box.

    This is the name that'll appear onscreen in the VidyoConnect app when the call begins. If you're joining a formal call, you might want to enter your first name and surname or include your company name; if the call is not formal, you might want to enter only your first name or your nickname.

4. If you've never joined a VidyoConnect call before:

    a. You must agree to the Vidyo *User Terms and Conditions* and the Vidyo *Privacy Policy*.

        To do so, select the checkboxes. If you want to read these documents before selecting the checkboxes, click on the links.

    b. You must allow access to your devices.

        If VidyoConnect doesn't have access to your devices, a message appears on the Welcome screen indicating that permission is needed. To give permission, click the camera button in your browser's address bar, then click the radio button that allows VidyoConnect access to your camera, and click **Done**.
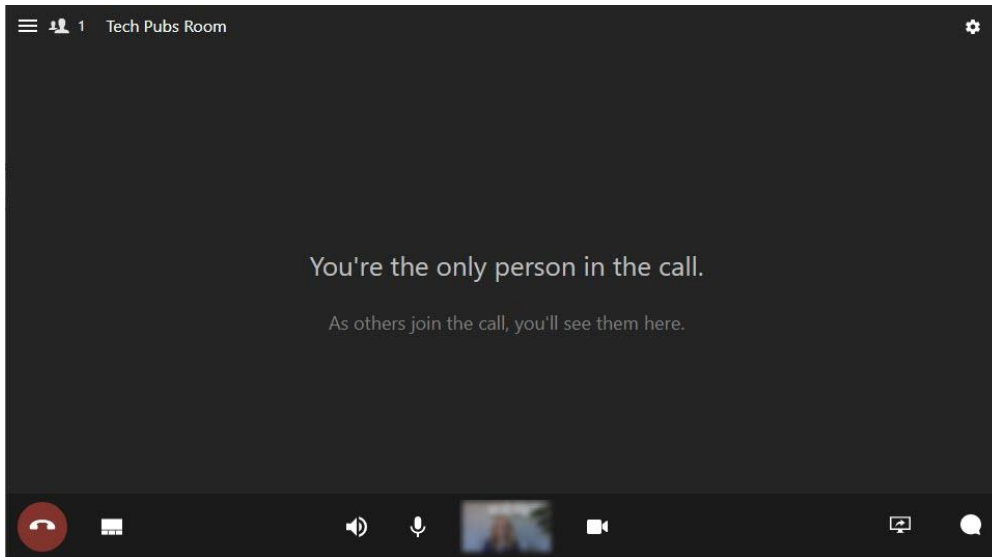
5. Click **Join**.
6. If the meeting organizer added an access code to the call, you must enter the access code and click **Join** to join the call.


After you join

As soon as you join the call, you see the VidyoConnect in-call screen. If there are other participants who've already joined the call, you'll see them as well; if you are the first person in the call, you'll see this screen:

The following table provides a quick overview of the buttons on the VidyoConnect for WebRTC in-call screen.

Click this button...	To do this...
	View the list of participants who are currently in the call
	Access the settings, including general, audio/video, and account settings, integrations (if any), About information, and help
	Hang up from the VidyoConnect call
	Toggle the video layout between viewing every participant in a tile of equal size (also known as Grid view or Continuous Presence layout) or viewing the current speaker or the shared content in the largest video tile on the screen (also known as Theater view or Active Speaker layout)
	Mute or unmute your speaker, or right-click to select a different speaker
	Mute or unmute your microphone, or right-click to select a different microphone
	Pin your self-view tile so it remains on your screen; if you hover over the tile rather than clicking it, the tile appears larger
	Mute or unmute your camera, or right-click to select a different camera
	Select which application, screen, or tab you want to share with the other call participants
	Chat with the other participants in the call

Note

For complete information about how to use all the available features, refer to the "VidyoConnect In-Call Features" section of the Using VidyoConnect: About Each Feature article.