



Business Continuity Plans

These business continuity plans offer services that allow our on-premises customers to minimize service disruptions and recover from potential threats such as natural disasters or data center outages.

VidyoCloud Tenant with Manual or Automatic Failover (SVC-PS-BCP)- Priced per SOW

This plan provides you with access to your own cloud tenant and includes the following:

- *Leverages the use of our VidyoCloud platform which is fully managed by Enghouse Vidyo*
- *Direct access to your cloud-based tenant Admin UI, allowing you to configure your tenant's settings (e.g. users, LDAP/SAML authentication and more)*
- *Provides you with the ability to export/import user accounts (when applicable)*
- *Custom Vidyo tenant URLs that match your existing tenant URLs (can be purchased separately)*
- *Sold as an add-on to Hosted Universal VidyoLines (HUVLs), HUVLs purchase required (24-hr activation process)*
- *Available automatic failover with mirrored portal address values*
- *Available custom applications that allow your users to select a 'secondary' portal to sign into*

VidyoCloud Expansion Hybrid Hot Standby (SVC-PS-BCP) - Priced per SOW

This plan allows you to synchronize your existing on-premises deployment with our cloud infrastructure and includes the following:

- *Ability to synchronize your existing on-premises VidyoPortal with a cloud-based portal (e.g. Hot Standby)*
- *Real-time synchronization of your active VidyoPortal eliminates the need to manually export/import settings*
- *Automatic and seamless failover based on switchover triggers (e.g. critical service failure, network/power outage)*
- *Maintain your existing tenant URLs and room links*
- *Sold as an add-on to Hosted Universal VidyoLines (HUVLs), HUVLs purchase required (24-hr activation process)*

Private VidyoCloud (TBD) - Priced per SOW

This plan allows you to have a private, cloud-based replica of your on-premises deployment and includes the following:

- *Full remote management and maintenance capabilities*
- *Ability to export/import your existing settings*
- *Maintain your existing tenant URLs and room links*
- *Custom portal URLs that match your existing portal address (can be purchased separately, requires DNS failover)*
- *Sold as an add-on to Hosted Universal VidyoLines (HUVLs)*
- *Available automatic failover with mirrored portal address values*
- *Available custom applications that allow your users to select a 'secondary' portal to sign into*