



Vidyo Certified Deployment Engineer (VC-DSE)

This program enables technical roles at partners and customers with the knowledge necessary to deploy, administer, and/or support Vidyo's On-Premise Core Technology.

Remote VC-DSE (instructor-led with hands-on lab exercises)

3-day (5 hours each day) remote, instructor-led training session designed for videoconferencing system engineers that install and/or administer Enhouse Vidyo infrastructure and endpoint solutions. The 3-day VC-DSE training is the perfect opportunity for you to become comfortable in designing, deploying and managing Enhouse Vidyo solutions.

During this 3-day course, you will learn:

- *The fundamentals of Enhouse Vidyo's technology*
- *Enhouse Vidyo Product Overview*
- *On-Prem Deployment Requirements*
- *Deploying Vidyo Servers*
- *VidyoPortal's Super Admin / Tenant Admin UI Tour*
- *VidyoRoom and VidyoConnect Room Installation and Maintenance*
- *Configuring Router Pool Rules*
- *Server and Endpoint Maintenance Best Practices*
- *Basic troubleshooting*
- *Certification Evaluation—Final Exam*

Certification Expiration

Certification will be valid for three years, with **OnDemand VC-DSE recertification**

OnDemand VC-DSE (excludes hands-on lab exercises)

The VC-DSE technical certification training is also available as an OnDemand training, allowing partners and customers to complete the course at their own pace.

Advanced VC-DSE (VC-DSEA)

Prerequisite: *You must have attended a VC-DSE session and possess hands-on Vidyo deployment and support experience for at least three months.*

Vidyo also offers a 2-day instructor-led training session that is designed for advanced videoconferencing system engineers. The 2-day advanced training is the perfect opportunity to work with complex Enhouse Vidyo deployments while enhancing your Enhouse Vidyo troubleshooting skills. During this 2-day course, you will learn:

- *LDAP/SAML Configuration*
- *Hot Standby Setup and Maintenance*
- *VidyoGateway and VidyoReplay Cluster Setup*