



VidyoDesktop™ for Linux® Anchor Version 3.6.3 (17) Known and Resolved Issues

The following table lists the known issues in VidyoDesktop for Linux Anchor version 3.6.3 (17).

VidyoDesktop for Linux Version 3.6.3 - Known Issues	
Key	Summary
VD-9908	When using Ubuntu 14.04.4 64-bit, VidyoDesktop cannot be uninstalled using Ubuntu's Software center. This issue is unique to Ubuntu 14.04.4 64-bit and doesn't apply to Ubuntu 14.04.3 32/64-bit and Ubuntu 14.04.4 32-bit. Workaround: Use the "apt-get remove VidyoDesktop" terminal.
VD-9859	If two VidyoDesktop for Linux users with the same display name join a conference and one user sends the other user a private chat message, the second user receives no notification that they have received a chat message.
VD-9856	When using Redhat 7.1 and creating email invitations via VidyoDesktop, erroneous symbols display at each line break in the invitation.
VD-9855	When connected to an Ubuntu 14.04.03 machine, the preferred Logitech C910 camera is not automatically selected.
VD-9836	When a VidyoDesktop for Linux user uses the Scheduled Meeting feature to schedule a meeting, the hyperlink to join the conference via the meeting invitation is not clickable.
VD-9823	The GEdit files do not appear in the list of applications available for sharing.
VD-9820	Tool tips do not appear for the buttons on the task bar.
VD-9806	When a user places a direct call, the Calling pop-up may take five to six seconds to appear.
VD-9784	When a user clicks the Schedule a Meeting button, a text editor window appears instead of the mail application.
VD-9525	When a user is logged in to VidyoDesktop, "Vidyo" appears multiple times on the OS Settings > Sound > Applications tab.
VD-9439	When using Ubuntu 15.04 in a VidyoDesktop conference with Presenter Mode enabled, the message "Please wait for the conference to begin" and the muted microphone icon do not get minimized when the conference window is minimized.
VD-9433	When using Ubuntu 15.04 with a connected headset, VidyoDesktop crashes when the speaker is muted and then unmuted.



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VD-9425	The VidyoDesktop window does not display when the user double-clicks the VidyoDesktop icon in the system tray.
VD-8704	When using SLC 6.6 or CentOS 7, VidyoDesktop does not automatically log in after completing an upgrade to a new version. Workaround: Manually start VidyoDesktop.
VD-8693	When using VidyoPortal version 3.3.x, if a user right-clicks the VidyoDesktop icon in the system tray and selects the "Manage Account" option, that user accesses the Create New Password page on the VidyoPortal.
VD-8690	If a user clicks the button to control the camera of another conference participant and then clicks the button again to stop controlling the camera, that user will see two tiles of the participant whose camera was being controlled.
VD-8596	When sharing to a conference, participant tiles in the small conference window sometimes appear cut off.
VD-8517	When using Ubuntu version 14.10 or 14.04.3, VidyoDesktop does not come to the foreground when the user right-clicks the VidyoDesktop logo in the system tray and clicks the "Log in" option.
VD-8295	Vidyo's contact information is missing from the About tab.
VD-8255	When using Ubuntu 14.04 (32-bit) or 14.04.03 (64-bit), a red background displays behind some of the content and buttons.
VD-8235	On Ubuntu 14.04.2 64-bit, the Vidyo icon does not appear in the system tray. It does appear on Ubuntu 14.04.3.
VD-8104	Automatic upgrade does not work when using Linux; instead, when a user attempts to install a new VidyoDesktop version, the client downloads and a message displays stating "Please run the setup from /tmp/XXX...".
VD-7064	While in the Sign-in window or the Contact window, the minimize and maximize options do not appear.
VD-4693	When using KDE and Gnome, some applications do not appear on the list of applications available for sharing.
VD-4211	When using Ubuntu 12.04 64-bit, some of the controls for the chat window may be missing (such as the maximize, minimize, and close controls).
VD-3465	When using Ubuntu, VidyoDesktop may crash when verbose logging is enabled. Workaround: The user can elevate the logs using Ctrl+D.



The following table lists the resolved issues in VidyoDesktop for Linux Anchor version 3.6.3 (17).

VidyoDesktop for Linux Version 3.6 .3 - Resolved Issues	
Key	Summary
VD-9896	A German translation error in the VidyoDesktop user interface has been corrected.
VD-8656	The video capturer on Fedora 20 now returns frames in the correct sequence.
VD-8645	The CDR list now contains more details about Linux endpoints.
VD-8597	If a user right-clicks the VidyoDesktop icon in the system tray and selects the "Start My Meeting" option, but then clicks Cancel when the Joining pop-up appears, an erroneous pop-up that displays the error message "2" no longer appears.
VD-7623	While in a conference with a Chrome browser open, the Chrome browser is now listed in the list of applications available for sharing.
VD-7570	When using Linux, if the "Start VidyoDesktop on login" checkbox is not selected on the Configuration and Status > Options page, VidyoDesktop no longer starts automatically.